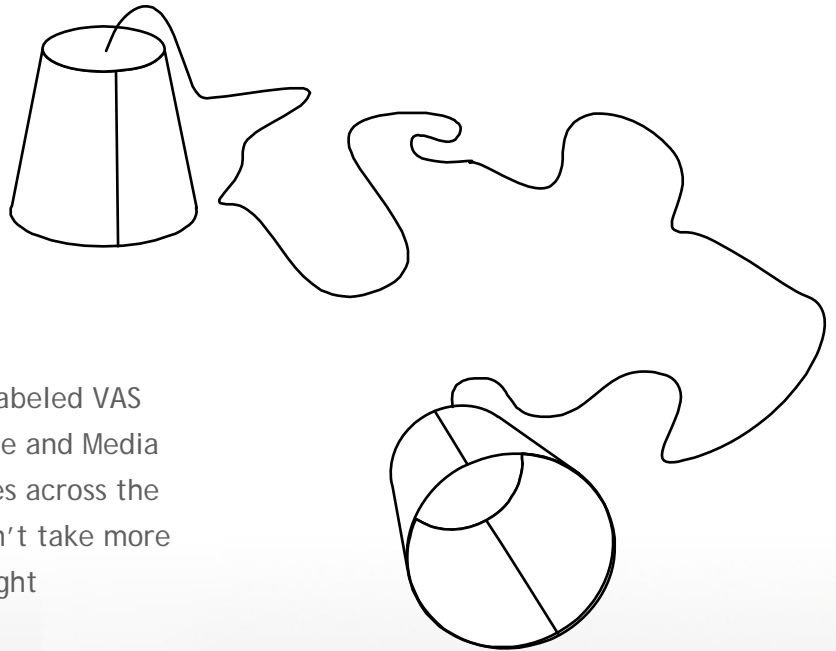




Smoother interaction with management + shared knowledge + automation of processes = time saved + increased employee collaboration.



## The Client

When India's largest white labeled VAS company for Mobile, Landline and Media Service Providers with offices across the world approached us, it didn't take more than imorfus to set things right



## Problem

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For a Telecom VAS Company with offices across the world, and the first Indian entity in its category to go public, their intranet problems were aplenty. The key areas being:

- The existing Intranet was managed internally and there was no ownership
- The Intranet was largely content oriented
- Building new applications and integration with existing ones was next to impossible
- The information / content were not updated regularly

## Insight

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Our understanding of the client's needs led to the creation of a common platform to address the needs and demands of all its employees and to:

- Deploy imorfus as the new Intranet application
- Automate some of the internal processes

## Solution

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imorfus, an intranet solution that addresses the many needs of an enterprise was implemented. Our solution was to:

- Integrate content, increase employee collaboration, set up effective communities, and enhance commerce
- Introduce exciting and innovative ways to keep employees engaged at the workplace – professionally and personally, while expanding their horizons



## Results

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The results of implementing imorfus in this Telecom VAS Company were:

- More effective internal communication due to the updated information on Intranet
- Efficient resource management because of automated internal processes
- Growing interest in employees to share information while using the discussion forum
- Value addition at marginal cost

## Implementation

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Best practices in the intranet assured benefits like organized work flow, right communication channel between the management and the employees and, most importantly, increased efficiency through automation. Some of the modules of imorfus – Intranet Solution include:

- 360 degree Appraisal system
- Global Sign-on
- Employee Satisfaction Survey
- New employee introduction forum
- Survey to take inputs for the Intranet



Stay in control of time-to-market issues.  
Manage recruitment and retention. Have an updated appraisal status. Stay in touch with Project Delivery timelines. Manage partners effectively. Help your organization reduce costs. Improve information management. Communicate financial information effortlessly for decision making.

You can now do all these and more with imorfus.

## To know more, please contact:

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